STUDENT ACCOUNTS

The Office of Student Enrollment and Account Management (SEAM) is responsible for assisting students with the following: tuition billing and payments, refunds, financial holds, third party payer invoicing (i.e. employers, VA, & etc.) and 1098T forms. If you need assistance with students accounts, please visit the SEAM's online form (https://support.sis.jhu.edu/case/) to request support or call 1-877-419-5131.

Online Student Account Statement

Johns Hopkins tuition invoices are available online at SIS Self-Service. (https://sis.jhu.edu/sswf/) and payments are due by the original due date. Non-degree-seeking students must pay at the time of registration. Paper statements are no longer mailed to students. Notification of an outstanding tuition balance will be sent electronically to the student's Johns Hopkins University email account. Billing statements are generated the second Thursday of each month if activity has occurred since the last billing cycle.

Students with outstanding balances will be prohibited from registering for future courses or receiving school services until the balance is paid in full.

Payment Options available to students may be found in SIS on the Billing-Summary screen.

- **By mail**: Checks for tuition and fees should be made payable to JHU#and should**include your Hopkins ID number**. Please note that your Hopkins ID is not your JHED ID. You can find your Hopkins ID in the upper right-hand corner of SIS Self-Service. (https://sis.jhu.edu/sswf/)Payments#should#be mailed to:

Student Accounts Operations
Johns Hopkins University
Garland Hall B075
3400 N. Charles Street
Baltimore, MD 21218

A check not honored by the bank is subject to a $35 returned check fee. The university reserves the right to require a cashier or certified check on future payments.

- **Payment Plan**: Enrollment in a payment plan must take place at least one month in advance of start of the semester and will consist of 5 monthly installments (*3 months for the summer semester*). Students will be charged a $55.00 fee per semester. **To enroll** in a payment plan, log in to SIS Self-Service (https://sis.jhu.edu/sswf/) and click on Billing / Summary / Enroll in Nelnet Payment Plan.
- **Flywire or Convera (formerly Western Union) for International Payments:** This payment option allows a student to pay their student account balance in any currency, using a secure payment method. To make a payment, log into SIS Self-Service (https://sis.jhu.edu/sswf/). Student Accounts does not accept payments made with foreign checks or foreign credit cards.
- **eCheck:** To pay by eCheck (ACH Withdrawal), use your JHED ID to log in to SIS Self-Service. (https://sis.jhu.edu/sswf/) Click Billing / Summary, then select Pay by eCheck. eChecks are only available for use with a U.S. bank account.

Please Note:

- Financial Aid: Students who apply for financial aid must complete all requirements. It is the student's responsibility to ensure that their financial aid disburses to their student account and has been paid in full. Financial Aid generally begins to disburse to the student account one week prior to the first day of class. If a student is denied a student loan, then payment is required.
- Johns Hopkins University qualified employee tuition remission: For more information, go to the website (https://hr.jhu.edu/benefits-worklife/tuition-assistance/). Students must pay any tuition balance that is denied or not covered by the JHU benefits office.
- Third Party Payers. Students with third party payers—outside organizations sponsoring some or all of their tuition and fees—are required to submit documentation and complete a brief acknowledgement section on SIS Self Service.
Find detailed instructions and information, here (https://seam.jhu.edu/billing/third-party-payer/). This website includes information on how to upload the required documentation, along with FAQs and contact information for the JHU Third Party Payer team.
- Johns Hopkins Health System qualified employees can email their HR department for tuition benefits: TuitionApplications@JHMI.edu.